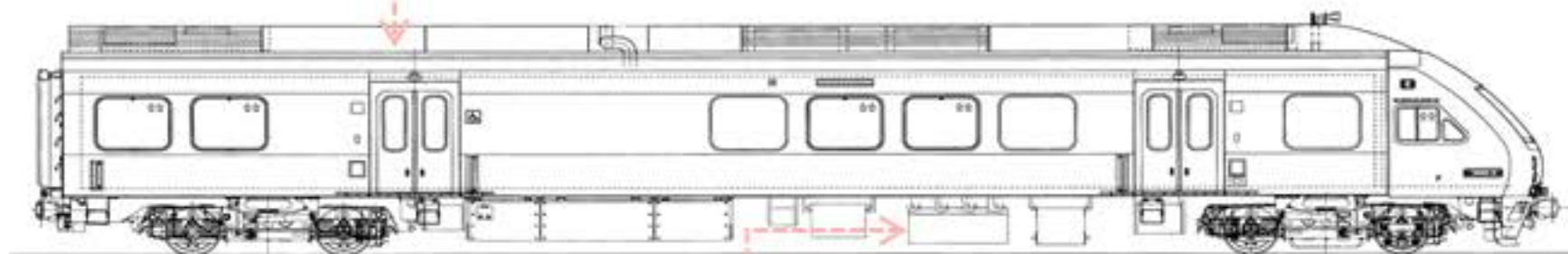


IMPROVING WINTER PERFORMANCE ON GO & UP



New door trim heaters (GO) and upgraded door seals on both GO and UP to prevent door freezing

Adjustments on the GO fleet to improve drainage and prevent delays to due freezing
De-icing throughout the day



New heating systems and insulation to reduce freezing of under carriage

Crews will be placed at critical points across network during weather to continuously monitor, de-ice and clear snow throughout the day

Upgrades to switches across network to minimize icing

